

Potential Water Leak Notice

The Washington State Water Use Efficiency Law requires Surfside to actively find and repair leaks in the water system.

Surfside’s water meters are equipped to identify potential leaks in member’s private plumbing. These “smart meters” help Surfside comply with Washington State Water Use Efficiency Laws (RCW 91.54.180, RCW 70.119A.180, WAC 246-290-810).

Possible Cause of Leak	Intermittent Continuous		
	Leak	Leak	
Outside faucet, garden or sprinkler system leaking	X	X	<p>How to Tell if Water is in Use: Check the flow indicator ARROW on the meter face by closely watching it for two minutes.</p> <ul style="list-style-type: none"> • If the arrow is flashing, then water is running very slowly. • If the arrow is continuously ON, water is running. • If the arrow does not flash, water is not running <p>What to Do if There is a Leak: Check all faucets for possible leaks. Check all toilets and toilet valves. Check the ice maker and water dispenser. Check the yard and surrounding grounds for a wet spot or indication of a leaking pipe</p> <p>If Continuous Leak is Repaired If a continuous leak is found and repaired, complete the following steps:</p> <ul style="list-style-type: none"> • Use no water for at least 15 minutes. • Check the leak icon. <p>If the leak indicator changes from continuous ON to flashing, then a continuous leak is no longer indicated.</p> <p>If Intermittent Leak is Repaired If an intermittent leak is found and repaired, complete the following steps:</p> <ul style="list-style-type: none"> • Check the leak icon after at least 24 hours. • If the leak has been correctly repaired, the leak icon changes from flashing to OFF.
Toilet valve not sealed properly	X	X	
Toilet running		X	
Faucet in kitchen or bathrooms leaking	X	X	
Ice maker leaking		X	
Soaker hose in use		X	
Leak between the water meter and the house		X	
Washing machine leaking	X	X	
Dishwasher leaking	X	X	
Hot water heater leaking		X	
Watering yard for more than eight hours	X	X	
Continuous pet feeder		X	
Water-cooled air conditioner or heat pump	X	X	
Filling a swimming pool		X	
Any continuous use of water for 24 hours		X	

If you are having trouble locating a leak, or are uncertain there is a leak, you may call and request an hourly report of your water usage. **If you are out of the area and having trouble locating or repairing your water leak, please contact us for assistance.**

Surfside requests that all water leaks be repaired **within 30 days of verification**. Thank you for your efforts to conserve water.

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