

WATER DEPARTMENT

NEWS AND UPDATES

CHLORINE LEVELS – PLEASE ASSIST US

Here at the water department we are using and drinking the chlorinated water every day right at the source. Currently we are noticing a very light chlorine odor when we pour a fresh glass of water and put our nose to the glass, or when we run a heavy stream of water in our large stainless tub. The water office lady (AKA April), who makes 3-4 cups of coffee a day, says she doesn't notice a chlorine taste or smell when she makes coffee.

The Water Department has probably reached the lower dosing limit for chlorine. If you are still experiencing offensive chlorine taste and odor, please contact us. You may send us a text to 360-783-2037. You don't need to leave a name and we won't look up your phone number. Please give us a general location such as cross streets so we can map where the issues are. You can also leave an anonymous message at 360-665-0005, we don't have caller ID. Please leave the general location where you live.

Since we have reached our lower dosing limit, if there are still chlorine taste and odor issues, we will need to investigate other solutions. As a temporary solution the state recommends 1) keeping a pitcher of water in the fridge, as chlorine sits taste and odors dissipate pretty quickly 2) using an inexpensive tabletop pitcher such as a Britta to filter out chlorine 3) or for a permanent solution you could install carbon filters to remove chlorine.

WATER DEPARTMENT WEBPAGE

We have added a CURRENT WATER NEWS section to our webpage. Here you will be able to find the most recent reports, information on main breaks, and updates on water quality issues. If there is information you would like to see please let us know, we will try to accommodate any requests.

NOTE: We cannot publish any sensitive information that could be used in a crime, vandalism, or terrorist attack. Information, photos, or maps that make it easy to locate or access vulnerable water system infrastructure cannot be published on the website.

FOR MORE INFORMATION CONTACT: April Garcia WATER@SURFSIDEONLINE.ORG