

WATER DEPARTMENT

SPECIAL UPDATE

ARE THERE CARBON PARTICLES IN THE DRINKING WATER?

The short answer is that we have not found definitive evidence that carbon particles are or were in the drinking water.

After bringing the carbon filters online (December 15th, 2017) Surfside Water received three complaints of carbon particles in the water.

One member found particles in the toilet tank and bowl, a second member found particles in the toilet as well, a third member found black particles in the kitchen drain.

We were not able to collect black particles samples from any of these locations. By the time we arrived to investigate the particles were gone. Calgon Carbon offered to test any particles we do collect. All three members agreed to collect samples and call us when the particles returned. To date we have not received any samples to forward to Calgon.

When we first received the complaints we immediately contacted the engineers and Calgon Carbon. Both believed that it would be very difficult for carbon to get into the system, since the water that is filtered through the carbon gets filtered a second time through the Atec filters.

However, we did not rule out the possibility that carbon got into the water. If carbon is in the water, it will tend to plug faucet and shower head screens throughout Surfside. If you see black particles in your water or find black particles in your faucet screens please collect a sample in a jar and call or text the water department. 360-783-2037